

ECOMOBILE'S FUEL POLICY

SOLUTION 1:

Full -> Empty Tank



Ecomobile – Rent a Car has created a solution to make your car rental more comfortable, efficient and faster, the "**Full -> Empty Tank**".

Benefits:

- Avoids wasted time such as endless queues at service stations or, even, service stations that are too far from a particular return location;
- Avoid closed service stations, as you may have to return the rented vehicle outside the normal opening hours of *Ecomobile – Rent a Car*;
- Avoids the provision of a fuel deposit in credit card or cash;
- Among other very frequent and recurring situations...

Thus, *Ecomobile – Rent a Car* allows you to rent a car with a full fuel tank, either diesel or petrol, at a relatively competitive price compared to the practiced price by most petrol stations and brands.

With the "**Full -> Empty Tank**" solution you will no longer have to refuel before returning the rented vehicle. You will return it with the empty tank, low on fuel or depending on the fuel level **without any concern or uncertainty**.

If you return the rented vehicle with fuel that was not used, *Ecomobile – Rent a Car* will not refund in any case. You will also not be entitled to any refunds if you have refueled at a certain service station or petrol products brand for less than the price you previously contracted with *Ecomobile – Rent a Car*.



In order to do the "Full -> Empty Tank" solution, you only have to request this solution at the time of the booking or when the Rental Contract is made, or you will be offered by one of our employees at **Ecomobile – Rent a Car. It's simple, comfortable and effective!**

So, **Ecomobile – Rent a Car** gives you more **peace of mind and more detailed access to the total rental cost.**

The "Full -> Empty Tank" solution is available at all **Ecomobile – Rent a Car** Service Stations.

Then, you will find the rate for the year 2020 for the "Full -> Empty Tank" solution by car group, as follows:

Category	Car Group	Fuel Deposit Amount
1	A0, B0, B10, B00, B01, B01 e BP5	82,00Eur
2	1001, A01, A02, C0, C00, C01, C011, C0AUT e CD5	73,00Eur
3	2001, 2002, 2003, CH2003, 23D5, SUVC00, E0, E00, ED5, E01 e E011	88,00Eur
4	4001, CH4001, 41D5, 4001L, CH4001L, 4001L6P, CH4001L6P, 416PD5, SUVE011, SEV5, F011, F1D5, W01, Y01, Y01L, X01, Z01, Z01L e ZD5	113,00Eur
5	4002, CH4002, 4003, CH4003, 43D5, 4004, 4004RD, 44D5, 6001 e CH6001	133,00Eur

IMPORTANT NOTE:

1 - The "Full -> Empty Tank" solution already includes the fuel due for the rented vehicle, the **Ecomobile – Rent a Car** personnel service for refueling both at the pick-up (check-out) as at the time of return (check-in), any refueling fee(s) and taxes.

2 - In the event that the Client contracts the SCDW, the "Full -> Empty Tank" solution is only allowed if the Via Verde Toll Management service is contracted, also available by **Ecomobile – Rent a Car.**

SOLUTION 2:

Full -> Full Tank



If the Customer does not contract the "**Full -> Empty Tank**" solution, he is always responsible for returning the vehicle with the same fuel level as when the vehicle was delivered by **Ecomobile – Rent a Car**, except you have contracted solution no. 3 "**Full -> Flex Tank**". As a rule all **Ecomobile – Rent a Car** vehicles are rented with a full deposit.

In the event that **Ecomobile – Rent a Car** delivers the car with a full deposit, the Customer is required to provide a fuel deposit, either in cash or by credit card, at the time of the rental contract or at the car pick up (check-out), according to the contracted car group, and, upon the vehicle's return (check-in) to the **Ecomobile – Rent a Car** is required to provide a proof of the refueling from a service station within 10 kilometers of the delivery place with the respective car registration. When the vehicle is returned at a lower fuel level than at the time of the pickup, the Customer will be charged the amount of the missing fuel plus any costs / expenses. **Ecomobile – Rent a Car** may require the payment of a fee / supplement to the Customer for the car refueling up to a maximum of 30,00Eur (thirty euros).

Then, you will find the fuel deposits per car group for the year 2020, for the "**Full -> Empty Tank**" solution by car group, namely:

Category	Car Group	Fuel Deposit Amount
1	A0, B0, B10, B00, B01, B01 e BP5	85,00Eur
2	1001, A01, A02, C0, C00, C01, C011, C0AUT e CD5	85,00Eur
3	2001, 2002, 2003, CH2003, 23D5, SUVCO0, E0, E00, ED5, E01 e E011	105,00Eur
4	4001, CH4001, 41D5, 4001L, CH4001L, 4001L6P, CH4001L6P, 416PD5, SUVE011, SEV5, F011, F1D5, W01, Y01, Y01L, X01, Z01, Z01L e ZD5	130,00Eur
5	4002, CH4002, 4003, CH4003, 43D5, 4004, 4004RD, 44D5, 6001 e CH6001	155,00Eur

SOLUTION 3:

Full-> Flex Tank



If you do not contract the "**Full -> Empty Tank**" or "**Full -> Full Tank**" solutions, you still have the "**Full -> Flex Tank**" solution.

The Customer picks up the vehicle with the full deposit and upon returning it shall not have the responsibility to refuel. Just return the vehicle with the fuel level that the staff of **Ecomobile – Rent a Car** will be responsible for refueling it, charging in the customer's credit card the amount corresponding to the refueling plus its fee / the refueling service supplement at the maximum value of 15,00€ (Taxes included), thus avoiding the following inconveniences:

- Provision of a fuel deposit;
- Closed service stations, as you may have to return the rented vehicle outside the normal opening hours of **Ecomobile – Rent a Car**;
- Waste of time, such as endless queues at service stations or, even, service stations too far from a particular return location;

IMPORTANT NOTE:

The "**Full -> Flex Tank**" solution obliges the Customer to provide the Credit Card details for subsequent refueling and for the refueling service fee/ supplement at the maximum value of 15,00€ (Taxes included).

For further information and clarification, please contact the **Ecomobile – Rent a Car** commercial services through the **Reservation Center** under the telephone no. (+351) 256 100 261, the mobile (+351) 913 925 393 and (+351) 917 566 399 or by email to reservas@ecomobile.pt.